

Volunteer Role Description

Role Title:

Rehoming Team Leader

How you can make a difference:

As a rehoming team leader, you will guide and support your team of home visiting volunteers helping them find new homes for the cats in our care, giving cats and kittens a second chance of a happy and healthy life.

What the role involves:

- Being the point of contact to all home visitors in your area.
- Advising and answering questions from home visitors on suitable matches based on information obtained from prospective owners.
- Working closely with the welfare team to ensure that cats under the care of the group are matched with homes appropriately and as quickly as possible in accordance with Cats Protection policies and procedures.
- Responding to all rehoming enquiries from volunteers and the general public.

Skills and experience required or could be developed:

- Knowledge of cat care and ability to match cats with suitable home environments.
- Good interpersonal skills.
- Good level of record keeping/administration skills.
- Patience and ability to deal with sensitive situations.
- Level headed and practical.
- Committed to working with others to find homes for the cats in your care.

Expected time commitment:

This is a vital role in all our busy branches and adoptions centres, it can be shared with other volunteers and it is not unusual for our team leaders to volunteer for 10-12 hours per week.

How we will support you:

- Your contact for this role: Diane Mulcahy, will provide you with day to day support, guidance and direction and will work with others to ensure that you have a positive, enjoyable volunteering experience.

What you can gain from volunteering with Cats Protection:

- The opportunity to make a real difference to cats and kittens across the UK.
- The opportunity to develop new and existing skills.
- The opportunity to meet new people and work as part of a dedicated team.
- To gain experience working as a important member of the team in the UK's leading feline welfare charity.

'It is fab to be part of a team who creates so many happy endings; seeing the cats and kittens go to lovely new homes is one of the greatest rewards of all.' - Julia Dallosso, Caterham, Redhill and East Surrey Branch.